



100% SATISFACTION GUARANTEE

All IMAGEMATE products are 100% satisfaction guaranteed!

IMAGEMATE warrants our compatible imaging supplies to be free from defects in both material and workmanship and we provide an unlimited shelf life replacement. We will replace any IMAGEMATE cartridge if found to be unsatisfactory, for any reason, by our customer.

In addition, we further guarantee that our products will not cause damage, deterioration or abnormal wear in any compatible machine for which it was originally designed. This warranty covers all equipment used within the manufacturer's specifications and does not include acts of God or nature. If a defect in any IMAGEMATE product is found to be the sole cause of damage to any equipment, IMAGEMATE will compensate the customer for a complete repair of related damages caused by the IMAGEMATE product only. This warranty is dependent upon the customer providing, with satisfactory evidence that the damage was due to a defect in an IMAGEMATE product. All claims must be accompanied with an invoice from the authorized service company that performed the repair. The invoice must clearly indicate the specifics of the repair along with contact information of the field service technician that was dispatched.

Return of the defective IMAGEMATE product is required and a UPS ARS label will accompany the replacement cartridge for quick evaluation of the problem. Any sign of tampering with the product by non-IMAGEMATE personnel will void this warranty. IMAGEMATE's liability shall be limited to replacement as stated above. This warranty is exclusive and in lieu of any and all other warranties, express or implied.

