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Muratec F560

FOUR STAR
Highly Recommended

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A handwritten signature in black ink, appearing to read "Mark Adams", is written over a horizontal line.

Mark Adams, CEO



LabCheck®

100% Independent Analysis

Muratec F-560 **20-ppm Monochrome MFP** **Copy-Print-Scan-Fax**



Key Buyer Benefits

Easy to use touchscreen control panel provides quick navigation through menu system

User-friendly document workflow process via optional OfficeBridge web-based application

Color scanning capability extends push and pull scanning beyond that offered by many competitors

Ability to attach files stored on the network directly to a scan to email message from the device

Scan to SMB supports browsing through the network directly from the touchscreen panel, making ad hoc scan to file a more user-friendly process

Windows printing included as standard with no need to purchase expensive PCL upgrade items

BERTL 4-Star Award Winner

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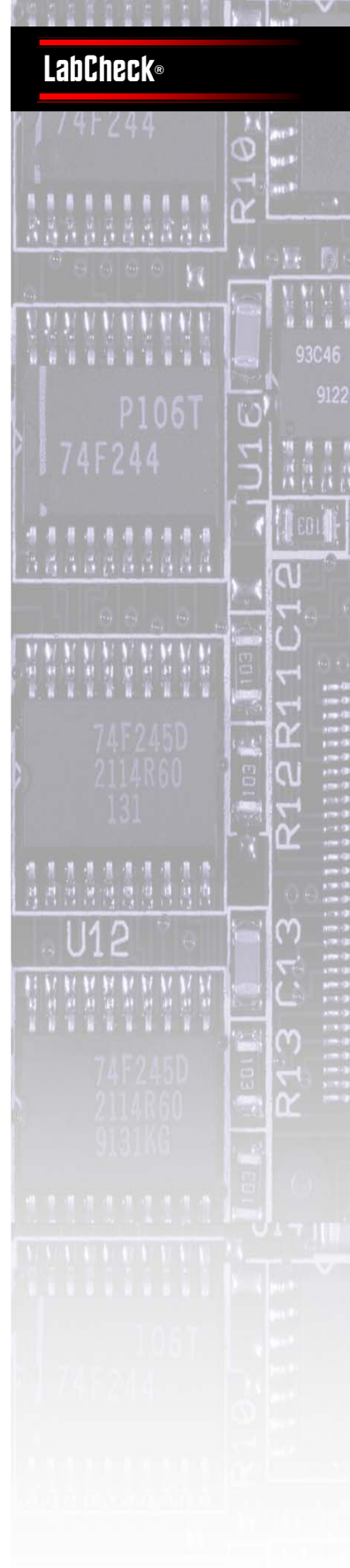
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Product Dynamics

Overview:

The 20-ppm F-560 is part of a new family of Muratec MFPs, called the Network Gateway Platform (NGP). With the NGP, Muratec's goal is to deliver to the fax segment 1 and 2 markets an "on-ramp" to a business's information assets. According to Muratec, the NGP progeny, which also includes the F-520, MFX-1430, and MFX-2030, is anything but the dumbed down all-in-one type devices.

There are many features in the F-560 that supports Muratec's vision of the NGP as an easy-to-use gateway device for executives and other front-office staff. The Muratec F-560 boasts a highly-functional back-lit touch-display — unique in the segment 1 space. The network navigator screen lets console users browse into a network file directory. Using the same browse directory feature, non-technical users can even attach network docs to their console generated emails. That's a capability not often found on high-end segment 3 MFPs.

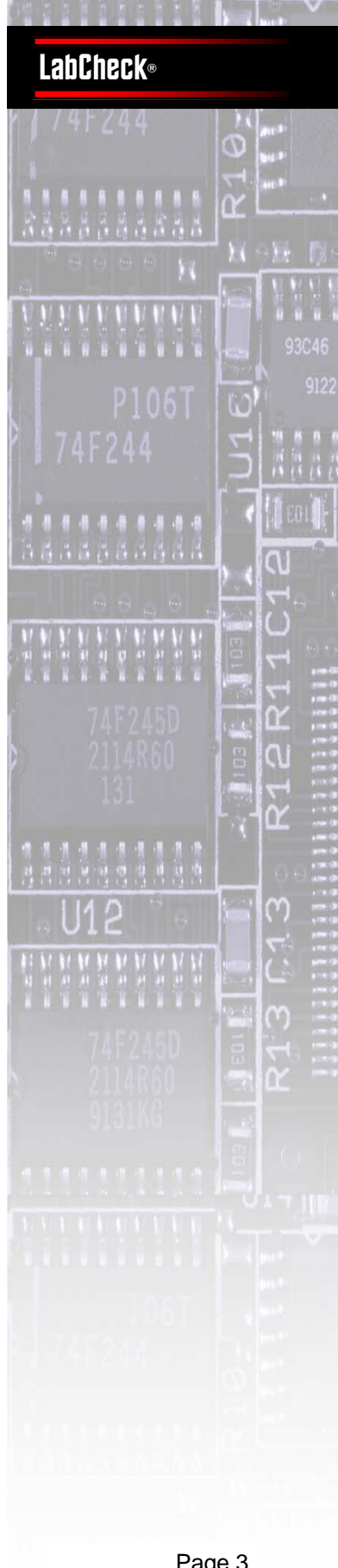
With the F-560, you can also distribute documents to fax/I-Fax, to FTP, and to email. Short-cut buttons can be set for frequently used FTP and folder destinations, 300-entry internal address books speed up fax and email delivery, and macro keys can be programmed to trigger a sequence of console operations. In short, Muratec has made this device into a low-complexity office appliance, as easy to operate as a fax.

Along with these powerful networking features, the F-560 comes with GDI printing as standard — PCL 5e and 6 are optional. Network security, another goal of NGP, is realized with built-in

LDAP authentication — again a feature not typically found in the under 20-ppm market. Finally, their OfficeBridge Web-based interface lets remote users configure console features, and monitor device status.

With 600x600 dpi color scanning as a standard feature, the Muratec F-560 is very much at home in front-offices, useful for distributing documents, contracts, brochures, and plans.

BERTL analyst working on the Muratec F-560



Design Considerations

Hardware Installation:

We experienced a trouble-free and speedy installation of the Muratec F-560, which we completed in under 30 minutes. To access the toner cartridge bay, you simply open the front panel. The toner cartridge locked and loaded easily without any spillage. The photo-sensitive imaging drum is inserted to the right of the toner, but you'll have to open the side bypass-tray to unlock the drum opening. As with the toner, the drum was easily installed and slid into place without trouble. The toner cartridge is rated at 15,000 @ 4% and the drum cartridge is rated at 20,000 impressions.



Toner cartridge easily slides into place.

The F-560 supports DHCP network installation, which can automatically register network settings on a DHCP-enabled network. This can significantly reduce the installation time. Very few machines in this segment support DHCP.

Software Installation:

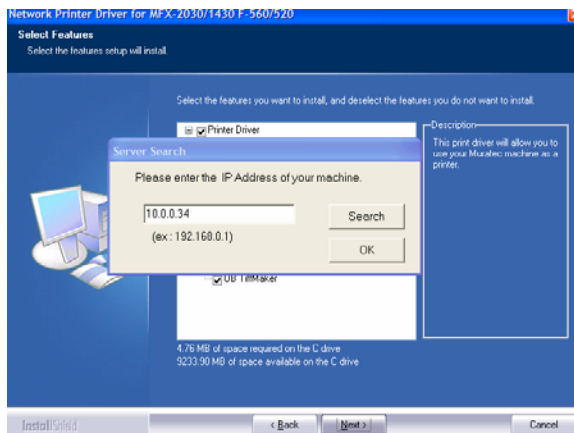
The driver's software automatically discovers Muratec printers on the network, creating the corresponding Windows printer objects, as well as loading the driver DLLs. The installation of the driver software added only just a few minutes to our hardware set-up time.

Console Interface:

The control panel is well engineered for "getting-it-done". Business owners will not be spending much time decoding this interface. It is simple and appliance-like with hard buttons for core functions: Copy, Fax, and Scan-to. A back-lit LCD interface provides a low drill-down interface. With soft-buttons for navigation and a non-complex menu structure, users can be very productive with the Muratec F-560.

The F-560 also offers several help keys that are marked with a "?". The help keys explain different options on a particular screen and help walk users through the operation.

During the Muratec F-560 driver installation, the user can perform an auto-discover of the IP address of the device.



Design Considerations

Peripherals:

This device supports several hardware upgrade options, all of which involve accessing the motherboard. The opening for the mother-board is found in the back of the unit and requires a screwdriver to remove (see picture). The standard 8 MB of RAM can be increased to 40 MB. An additional fax modem is available. The copier can be upgraded with a PCL 5e/6 kit. And the OfficeBridge Expansion Kit, which adds mailbox capabilities, requires adding two chips to the NGP daughter card, attached to the motherboard.



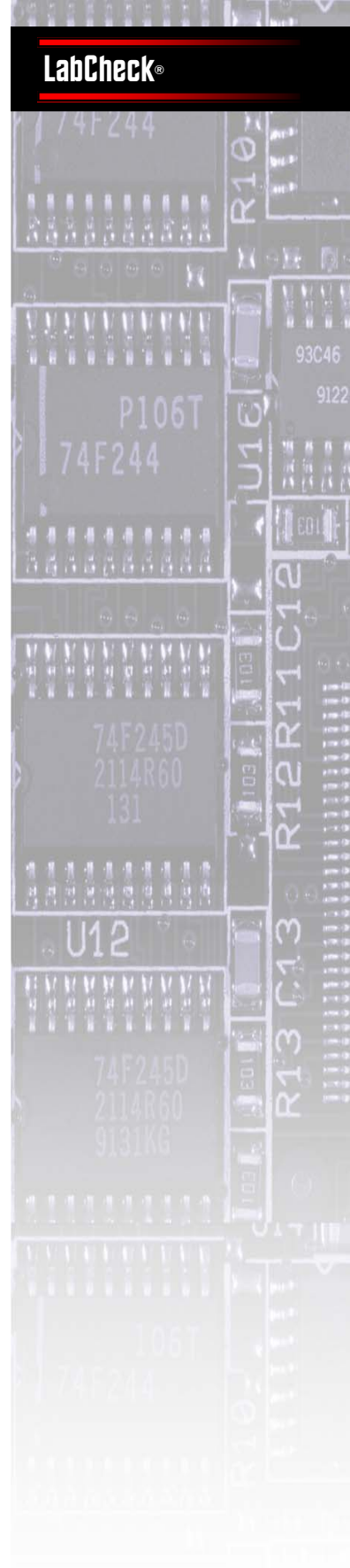
The motherboard can be accessed from the back of the F-560. A screwdriver is required to remove the metal cover.

Connectivity Interface:

Cables (power, Ethernet, USB, and fax) are connected on the left side of the Muratec F-560. The device supports up to 2 fax lines and has connectors for linking analog phones.



Connectors for USB, Ethernet, and fax can be found on the left side of the device.



Paper Handling

The Muratec F-560 is supplied with a 500-sheet capacity input tray that accepts letter/A4 and legal/8.5" x 14" size paper between 20 lb (75g/m²) and 24 lb (96 g/m²). Users release and slide paper guides to pre-set settings, and then must set the paper size using the paper settings screen on the console (see picture).



Users need to adjust the settings screen after supplying the device with legal size paper.

This device also has a 50-sheet bypass tray that accepts widths from 3.8" to 8.5" (97 to 216 mm) and lengths from 5.5" to 14" (140 to 356 mm.) It can process letter, legal, executive, A4, A5, and A6. The bypass accepts up to 28 lb/105gsm stock.

With an optional 500-sheet tray, the Muratec F-560 reached a 1,050 sheet input capacity which should be more than adequate for a device in this sector.

Automatic Document Feeder:

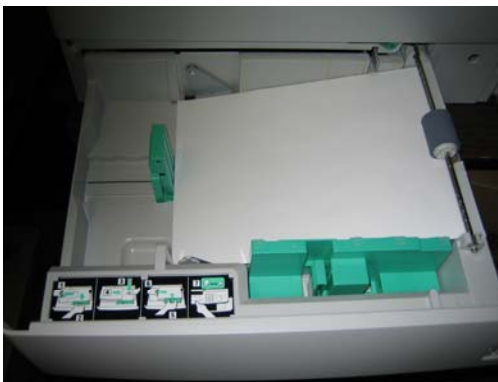
The Muratec F-560 is equipped with an 80-sheet simplex ADF. The 80-sheet capacity gives users an advantage versus other comparative units in terms of pure capacity. However, the device lacks two scanning capabilities that may create resistance in some sectors. First, the device does not have automatic duplex scanning capability. This means that users with double-sided original must manually turn over pages to scan the reverse side into memory. The second issue is that the device does not have a platen. This may limit the use of the Muratec F-560 as a gateway/copier when non-standard originals



The 250-sheet output bin is found directly below the ADF.

such as small or delicate originals and books which can not be fed through the document feeder. This could create issues in environments such as; healthcare offices copying insurance cards, car dealerships copying driver license information or accountants copying invoices, receipts etc. Muratec advised that users needing this functionality should choose its MFX-1430 copier-based MFP which includes a platen scanner and more copier functionality than the fax-centric F-560.

While these issues may hamper acceptance in some areas, the device's ability to scan in full color may open more doors than these two functions shut.

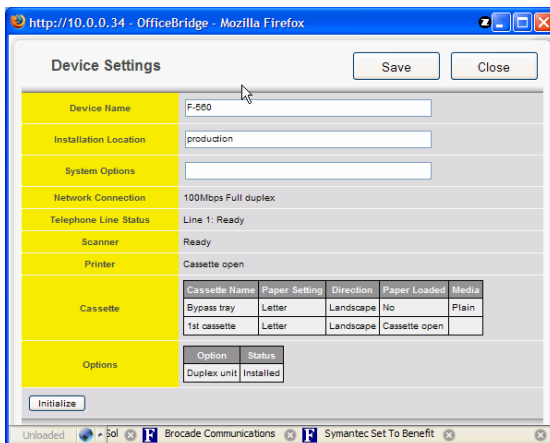


The 500-sheet cassette tray can handle up to legal size paper.

Device Management

OfficeBridge Web Interface:

With this device's embedded Web server, administrators and users can view overall device status and configuration, as well as manage the networking and scan-to features of the Muratec F-560. They can update network settings (IP, gateway, and email server addresses), display device configuration settings (paper and optional hardware), and view the current print job queue. The Web interface does not display current resource level for the toner.

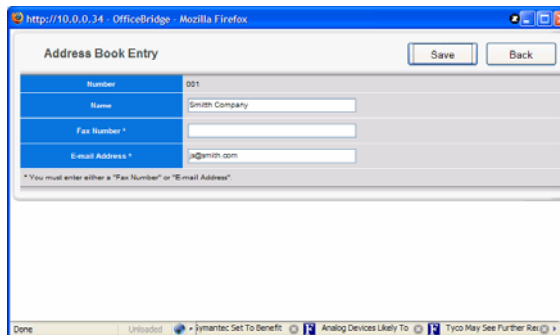


Device status and device configuration can be viewed from the "device settings" page.

The Muratec F-560 Web interface also has special configuration pages for the device's scan-to features. Users can create shortcut console buttons for FTP and file system destinations. Just as on the console, users can also browse a Windows file system from the Web interface. For scan-to-email, they can also set default file formats (PDF or TIFF) for attachments.

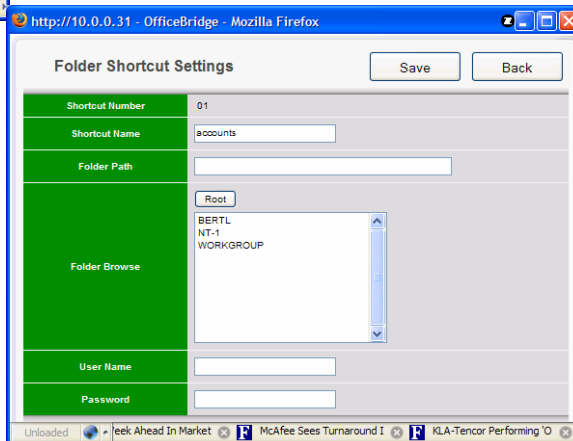
The 300-entry address book can be managed through the Web interface. Administrators can set fax and email

destinations, which then appear under the appropriate screen on the console.

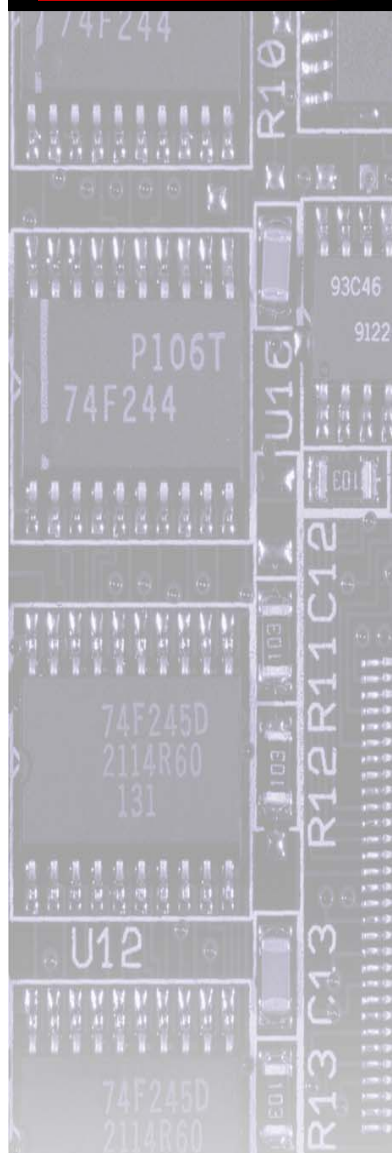


Users can enter both email address and fax numbers for a single entry. The console will display the shortcut buttons under the appropriate screen.

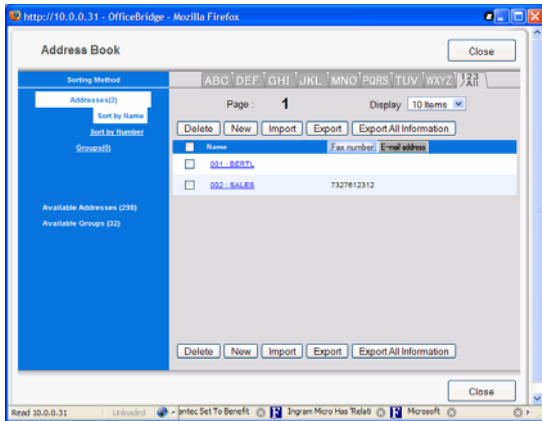
While all of the above activities can be accomplished from the console's touch screen, in small offices or front-office in larger organizations, the Web interface will be a welcome productivity booster.



From the Web interface, users can browse network file systems to set a file destination. The shortcut created will appear on the console's folder scan-to screen.



Device Management



The Muratec F-560's address book for email and fax numbers can be more conveniently managed from the Web interface.

OfficeBridge Expansion Kit:

The OfficeBridge Expansion Kit brings additional features to the Muratec F-560, duplicating the OfficeBridge Pro Web-based offering found on their MFX series. With this option:

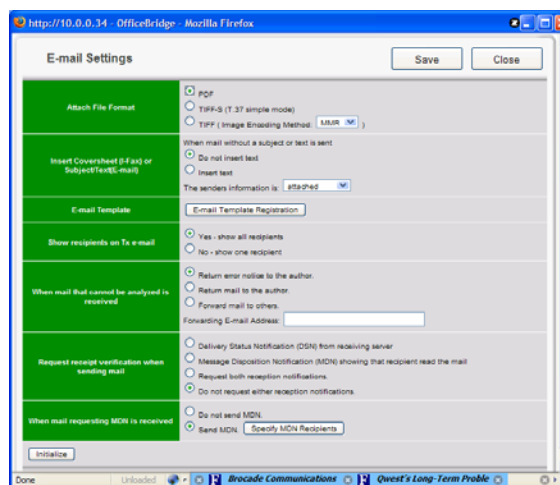
- Address book capacity increases from 300 to up to 2,000 locations
- Dial locations increase from 32 to up to 200 locations
- Personal address books are supported. Users can set-up personal address books that are only viewable after a password has been entered. This allows the sender to keep their personal contacts private.
- Document workflow processes are supported. The same inboxes, processing requests, bulletin board and distribution request system that are available with Muratec F-560 are supported on this device.

Address book capacity and group dials may be expanded, depending on the compact flash memory that has been installed. The OB Expansion Kit ships with 128MB compact flash as standard, allowing users to store 1,000 address book locations and 100 group dials. If they add a 256 CF card (any CF from the local superstore will do) then the capacity increases to 1,500 address book locations and 150 group dials.

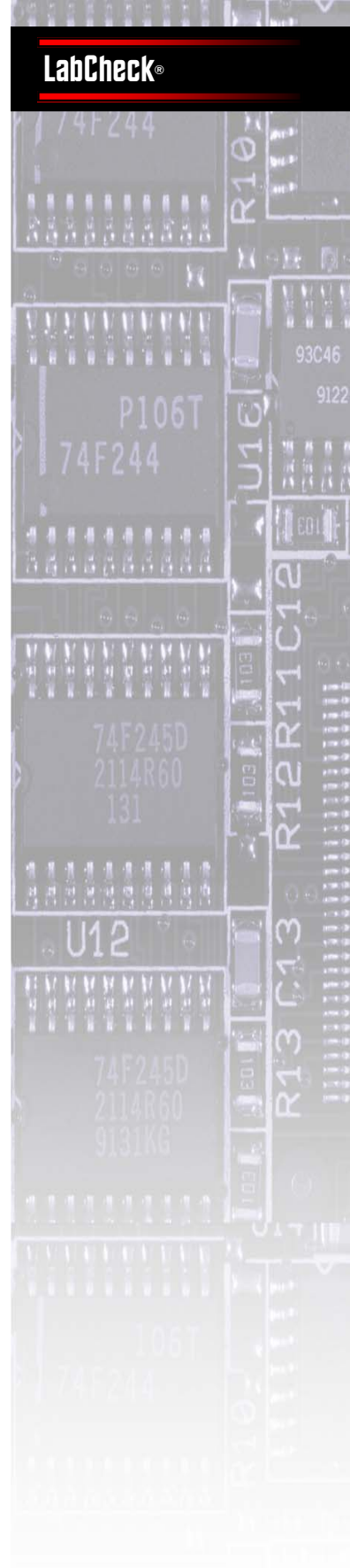
If they add a 512 CF card (any CF from the local superstore will do) then the capacity increases to 2,000 address book locations and 200 group dials.

And finally, a cover page editor allows customers to create custom fax cover pages from the PC.

See later in report for more detailed review on [Muratec's OfficeBridge PRO Suite](#).



Users can set default PDF or TIFF file formats for email attachments. They can also set the DNS option for this device I-Fax capabilities.



Scan

From the console, users press the scan button to bring up the email, FTP, and folder screens. Users then navigate to a specific scan-to function. The scan screen presents controls for resolution, contrast, document type, and color on the left side.

The individual scan-to home screens share a common layout, differentiated by their specific shortcut keys. It should be noted that shortcut keys — whether created on the console or through the Web interface — only hold destination addresses. Settings to control resolution, file format, and other scan settings can not be saved with the destination address.

However, there is a separate mechanism, called macro programs (see the copy section) that lets users save these scan settings as one-touch keys. While not an optimal arrangement, users can click just two soft-buttons — shortcut and macro — to completely automate the deliver of images to email, FTP, network, and fax addresses



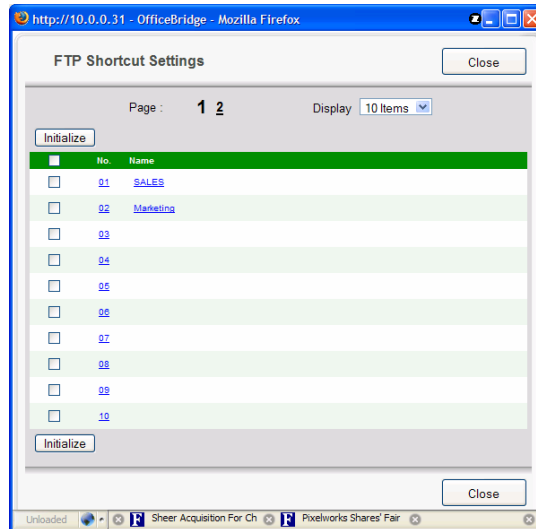
From the main scan-to screen, users navigate to either FTP, email, or network send functions.

For more sophisticated features, like network in-boxes, users will have to purchase the OfficeBridge PRO Expansion kit.

Address Book and LDAP:

For FTP and network folders, with their more cumbersome addresses, there really isn't a

quick, on-the-fly way to enter network destinations. Users will have to drill down to add these addresses to the lists that are maintained by this device.



With FTP select, users can either choose an existing shortcut destination or add a new one to the list. Email and network folders scan screens offer the same options.

Email destinations can be added more quickly on-the-fly and then registered with the 300-entry device address book for subsequent use.

Each address book location can hold a fax number, e-mail address and group dial entry. The information is held under the persons name and can be separated by three tabs: All, Fax & E-mail. This allows one-touch job initiation to a user in their preferred format.

Also, users can import contact information from Microsoft Outlook using the "vCard Import" feature within the web-browser. They can also import data from contact management software using the "CSV Import" feature. This is a great feature for an

Scan

IT manager who wants to dump the same addresses into multiple machines, he can simply import the same file to each machine.

Of course, the preconfigured short-cut keys are the quickest way to establish a network destination for a scan. But besides direct entry and shortcuts, users can also search the device's internal address book for email and fax entries.

A real innovation in this class of device is Muratec F-560's support of LDAP (Light Directory Access Protocol). With this integration, users can search an organization's entire LDAP directory for all network addresses. This is a surprising (and welcome) feature for this class of device.

Specifying Delivery Attributes:

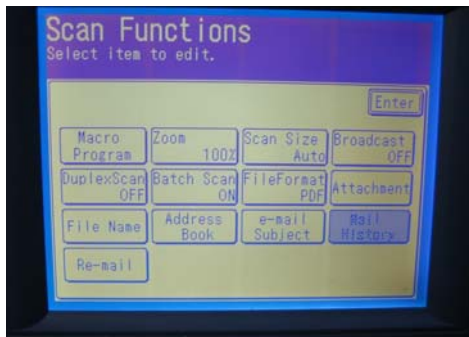
The "Others" key, found on the lower left corner of the scan-to screen, brings users to an array of soft keys that lets them specify--among other attributes- file formats (PDF, TIFF, or JPEG), file names, and "batch scanning." When this last option is turned off, scanned images are sent as multiple files. This can be especially useful when sending a large file, such as an email attachment, since

email servers are often configured to reject email sizes above a certain limit. Any function found under the "others" screen can be moved to the default screen for easy access.

For email delivery, subject and text fields need to be set. The Muratec F-560 handles email subject and text creation in three ways. A default subject/text can be established and configured through either the Web or the console. Another approach is to set up a subject/text template — either through the Web interface or the console — that could be

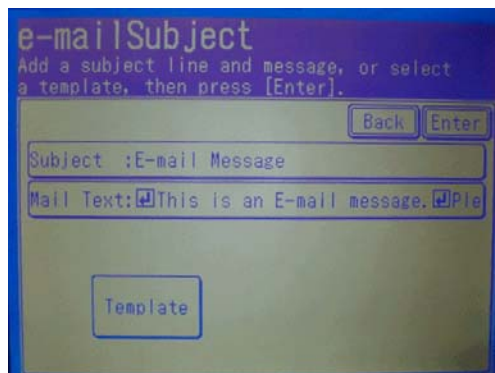


Above: : For email, users can select a shortcut destination, enter an address on-the-fly, or search for an email address from the internal address book.



The "Others" screen displays an array of soft-buttons that let users specify file names, file type (FTP or TIFF), and email fields (subject, text).

Below: For email subject and text, users can enter this information on the fly using the 1-line QWERTY interface or choose from a pre-configured templates.



Scan

used for frequently sent messages — e.g., “Weekly sales figures.” Users click on the “e-mail subject” and then the “template” button” to display the list of pre-configured subject/text templates

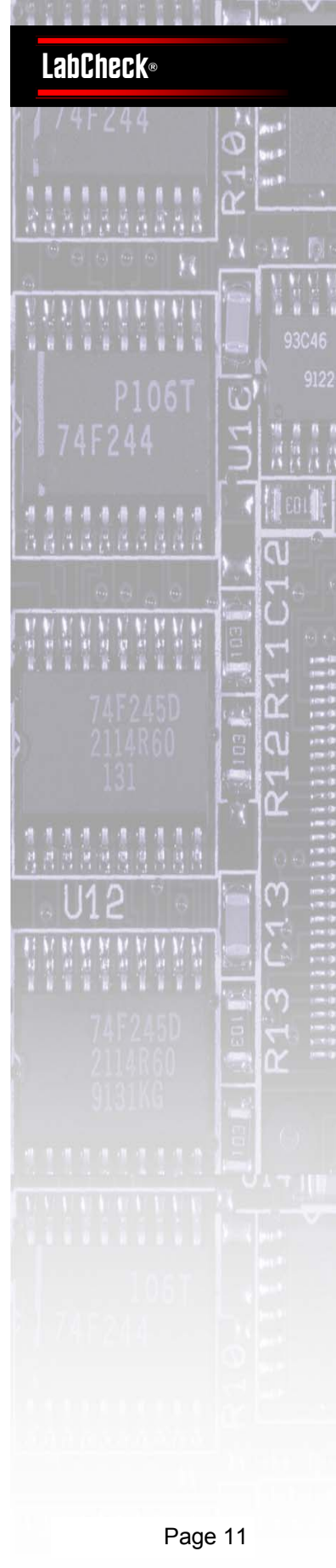
Finally, within the “email-subject” screen, subject/text can be entered on-the fly, though the 1-line interface for QWERTY entry makes this a less than ideal procedure.

Network Attachments:

Another innovative feature for this class of devices is the Muratec F-560’s ability to let users attach network files to an email (in addition to a scanned image). This feature is triggered by pressing the “Attachment” button in the “Others” screen. Just as with scan-to folder function, users can browse a network directory searching for a document. With this feature, Muratec has essentially given this MFP the core send capabilities of a desktop email program.

Unlike competing devices, the F-560 can capture not only print counts but scan counts as well.

This allows both dealers & users the ability to monitor the actual scan usage. The scan count can be broken down by either fax scans, copy scans or PC scans.



Copy

Copy controls are presented as soft keys in the LCD screen. Arrayed on the left side (see picture) of the screen are buttons to set document type (i.e. resolution), contrast, bypass paper size, sorting and zoom. Some competitor's machines use hard buttons for these same functions, but Muratec's approach certainly makes it a more flexible device — i.e., it can be programmed for new features.



Copy controls are arrayed on the left side of the touch console. The "Others" button leads to a screen from which users can control duplexing, combine, and macro buttons.

Unusual in this class is the ability of this device to queue up copy jobs while the device is busy. When in this mode the console displays a "Copy Reserve" message. The job queue size is dependent on the amount of memory installed and the document type setting, but in our testing, we were able to queue up three single page



The Muratec F-560 can queue up copy jobs while the device is busy printing.



Users can select from text (300 dpi), photo (300 dpi), text high-res (600 dpi), text & photo high-res (600 dpi), and photo high-res (600 dpi).

high-res images without reducing memory significantly. When in copy reserve mode, print jobs can also queue up as well.

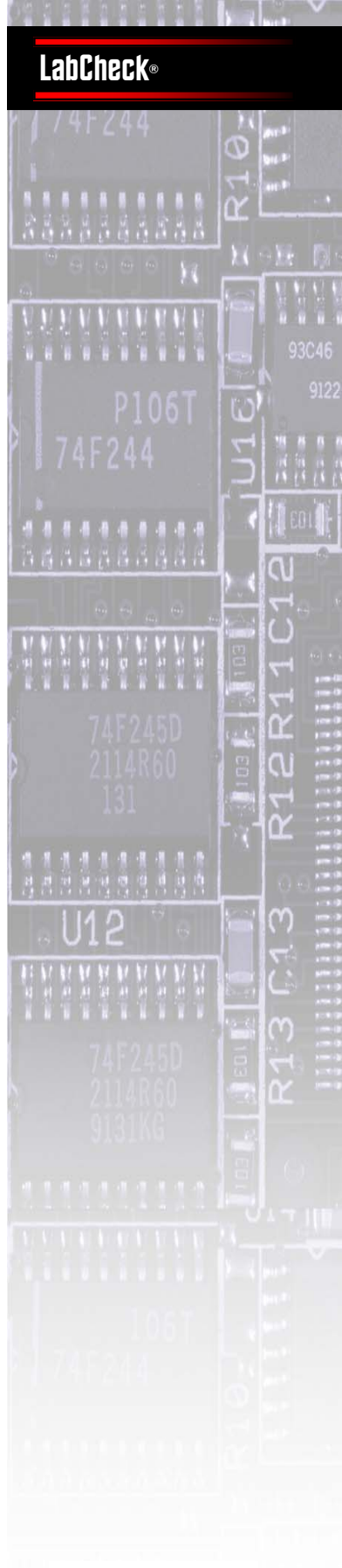
In fact, whether a print or copy job is currently active makes no difference: the walk-up user will still be able to initiate a copy or submit a scan-to job. And the same ability to handle multiple tasks extends to faxing. This is all possible through Muratec's "QuadAccess technology, which is truly impressive in this class of device.

Mixed Originals Copying:

If a user has two cassettes installed they can load letter into one cassette and legal into another. Then they can feed both letter and legal-sized paper through the ADF at the same time, and the appropriate paper will be pulled.

This is automatic, users do not have to tell the machine that a mixed job is about to be performed.

This is an important feature for environments such as legal offices and real estate companies that commonly copy batches of documents containing multiple paper sizes.



Copy

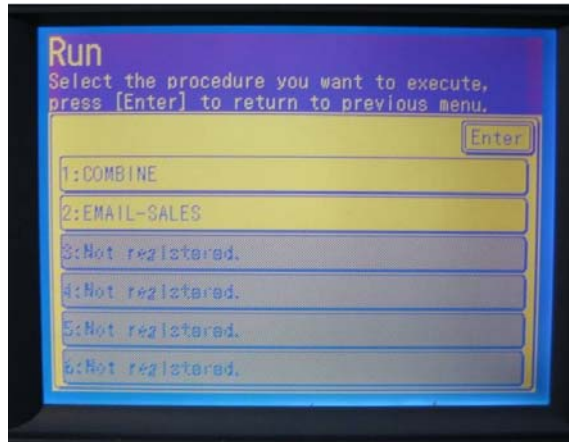
Macro Buttons

This is a simple interface for “getting things done.” But Muratec delivers on a few powerful productivity savers that are unusual in this class of device. Its macro-button feature allows users to store sequences of copy settings and finishing operations. They can set, for example, resolution, contrast, and duplex finishing. Programming is straightforward. The macro button records the soft-keys that are pressed.

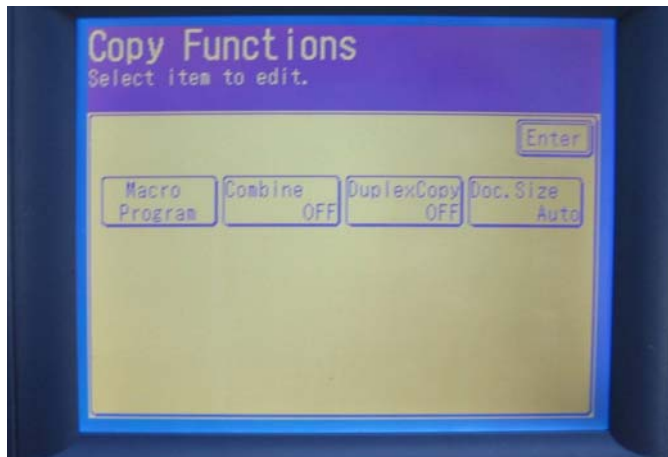
Both programming and the list of stored macro buttons are accessed by pressing the “macro button,” which is found on the “Others” page.

Other Productivity Boosters:

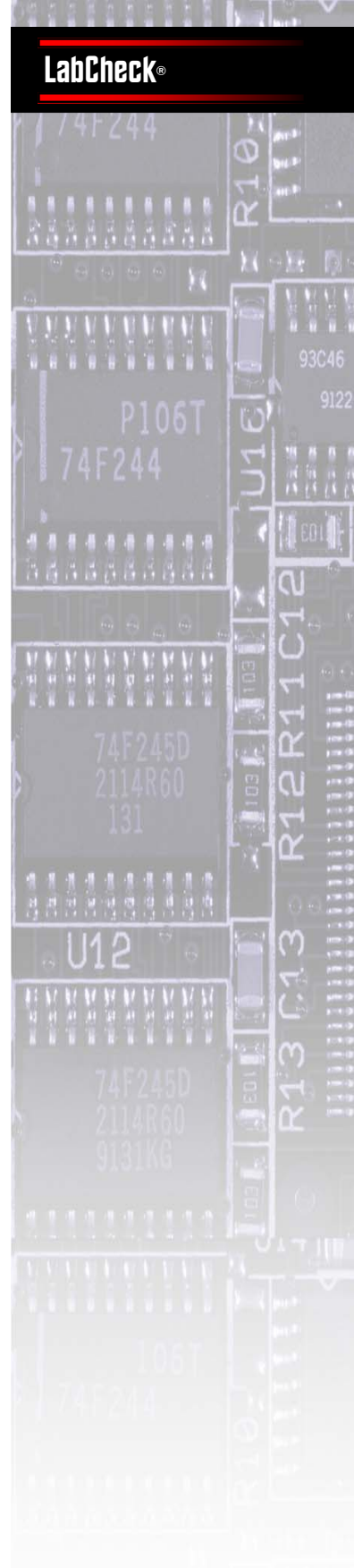
Also on the “Others” page, the combine button can be found. It lets users print either 2 or 4 images on a single page. This will likely find frequent use in executive offices — e.g., producing notes for meetings.



Users program macro keys to set copy controls like resolution and contrast, as well as finishing functions like duplexing and job combination.



The “Others” button leads users to macro keys, combine, and duplexing functions.

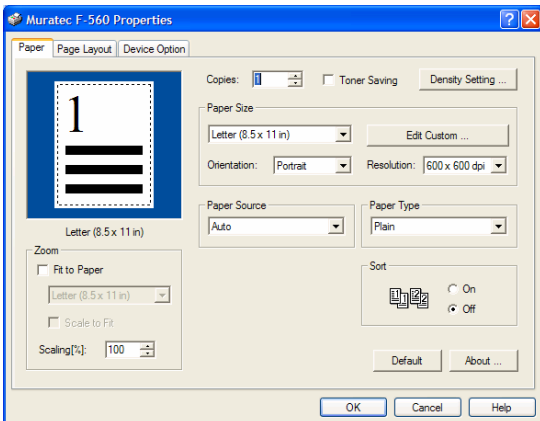


Print

A GDI printer comes standard with the Muratec F-560. (PCL 5e and PCL 6 are an option.) The GDI driver we tested has a simple, straightforward interface. GDI may be workable in some office situations — especially if the device is used more as a network scanner. In our testing of the GDI driver, we sent a 10-page PowerPoint presentation — with low-res graphics — and saw a time of a little over 3 minutes.

Print Speed/Resolution:

The default print resolution is 600 x 600 dpi, but users can also select to print at 300 x 300 dpi. The Muratec F-560 prints at an advertised speeds of up to 20-ppm.



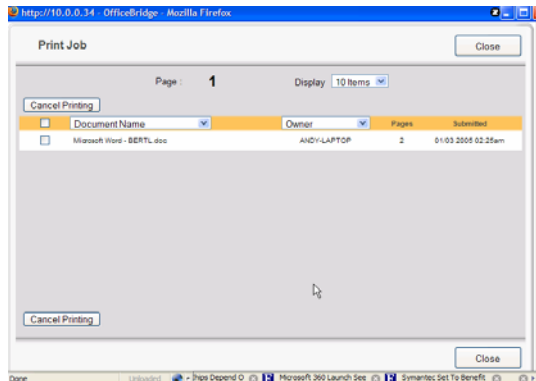
Users can set print resolution to either 600 x 600 or 300 x 300.

Duplexing:

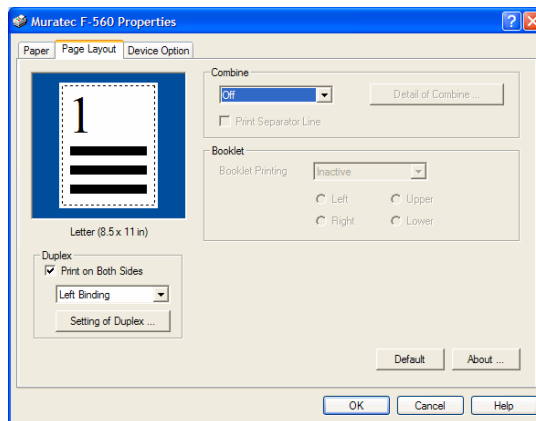
The Muratec F-560 comes equipped with a duplexer. For smaller offices concerned about paper usage, this is valuable extra, unusual in this class of device. But we found there was a performance penalty.

Job Queue:

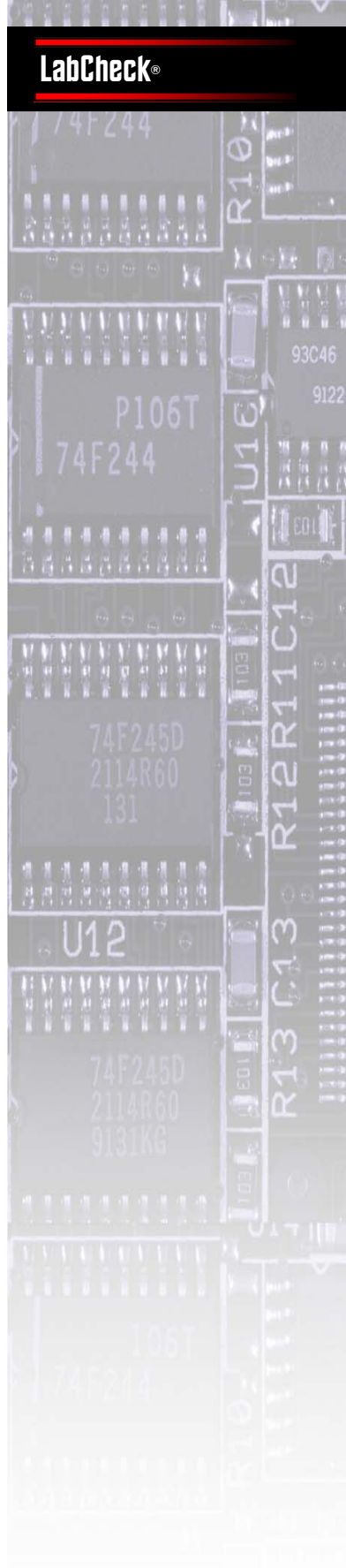
From the Web interface, users can view print jobs that have queued up. They can also cancel any waiting jobs from this interface as well. This is a nice extra. But it would have been nicer still if copy jobs were displayed as well, which would give the user more accurate sense of their waiting time.



Users can view the print job queue using the Web interface.



Finishing options include duplexing and 2-1/4-1 combine printing.



Fax

A super G3 fax modem is standard for this device. The Fax console screen appears similar to the other interfaces. Fax-only functions can be accessed by pressing the “Others” key. These include fax forwarding (to another fax number, or if set-up on the network to an e-mail address or network folder), PIN security, and most significantly T.37-based I-Fax.



The Fax console screen has the same format as the copy and scan-to interfaces. Besides analog fax, the Muratec F-560 also supports I-Fax, letting users send faxes as emails. The email tab brings up the shortcut I-Fax destinations.

I-Fax:

I-Fax is another example of this device’s on-ramp capabilities. With I-Fax users can deliver faxes to another similarly equipped fax device as an email. With no dial-up, users save on long distance phone charges.

One issue with Internet-based versus analog is the lack of standardized support for receipt acknowledgement. But with the Muratec F-560, users can set DSN (Delivery Status Notification), which force the destination machine to send an email acknowledgement. For this feature to work properly DNS has to be supported by the intermediate email servers.

Receiving Faxes:

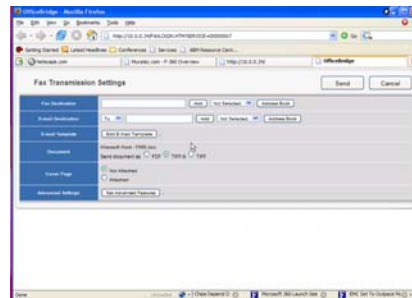
The machine will store faxes in memory only if the device has reached an out of paper condition. More sophisticated fax handling is

available with the OfficeBridge Expansion Kit, which supports a fax in-box feature and Web-retrieval of faxes.

Desktop Faxing:

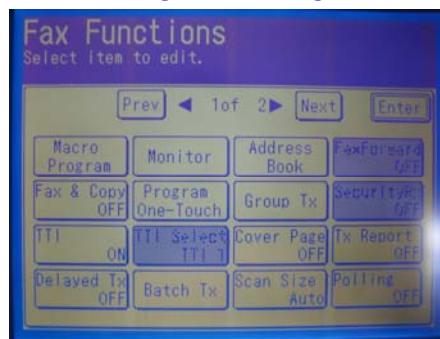
Remote faxing is available through a special fax driver. This is a bare bones interface. Users can adjust resolution — from 200x200, 300x300, or 400x400 — and that’s it. Fax cover page editing is not available. The driver uses the device’s default cover page. For a cover page editor, users will need to purchase the OfficeBridge Expansion kit.

Users may be puzzled by the fact there isn’t a way to set fax destinations through the driver interface. The answer is that there isn’t! Instead the driver launches a Web interface window that lets users directly enter phone numbers and email addresses or search address the device’s address book.



Above: To enter an address destination for fax driver, users will need to switch to the Web interface window.

Below: The “Others” button leads to fax-specific features, including fax forwarding and security.



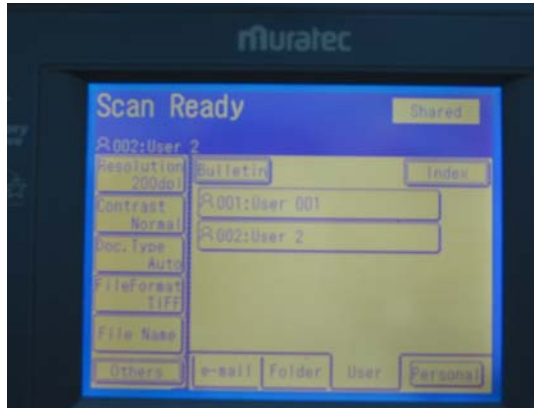
OfficeBridge Pro

Users access OfficeBridge Pro by browsing to the IP address of the device using a standard internet browser. The OfficeBridge Pro interface is well laid out, comprised of 8 tabs.

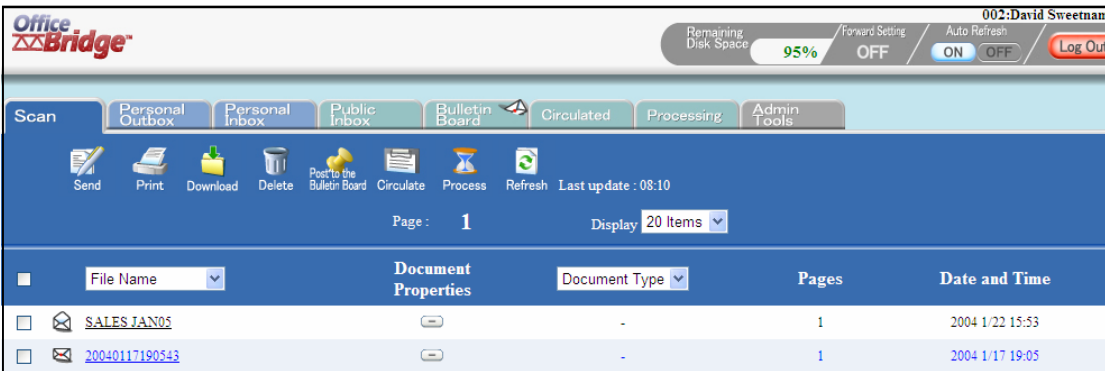
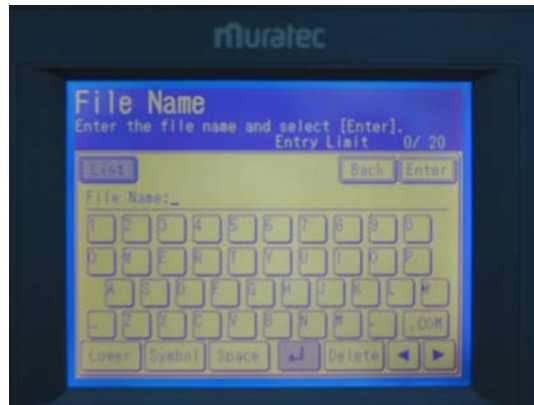
Scan:

This provides a general access point to documents that have been scanned at the Muratec F-560 and stored on the MFP with a user name as the selected recipient. Documents can be stored with sender details, a document name and notes associated with the document.

Once stored, users have a selection of options available to them including the ability to send the document to a fax or email address utilizing the MFPs communication capabilities. The document can also be reprinted at the device, downloaded to the desktop in PDF format, deleted or resubmitted to the device bulletin board or circulation list, or submitted for additional processing by another user. (See later pages for more information on bulletin board, circulation list and processing function.) We liked the ability to view an image of the scanned document. This can allow users to check they have the correct document before carrying out any action.



Entering a scan job from the MFP touchscreen



Scan files ready for processing

OfficeBridge Pro

Send Function:

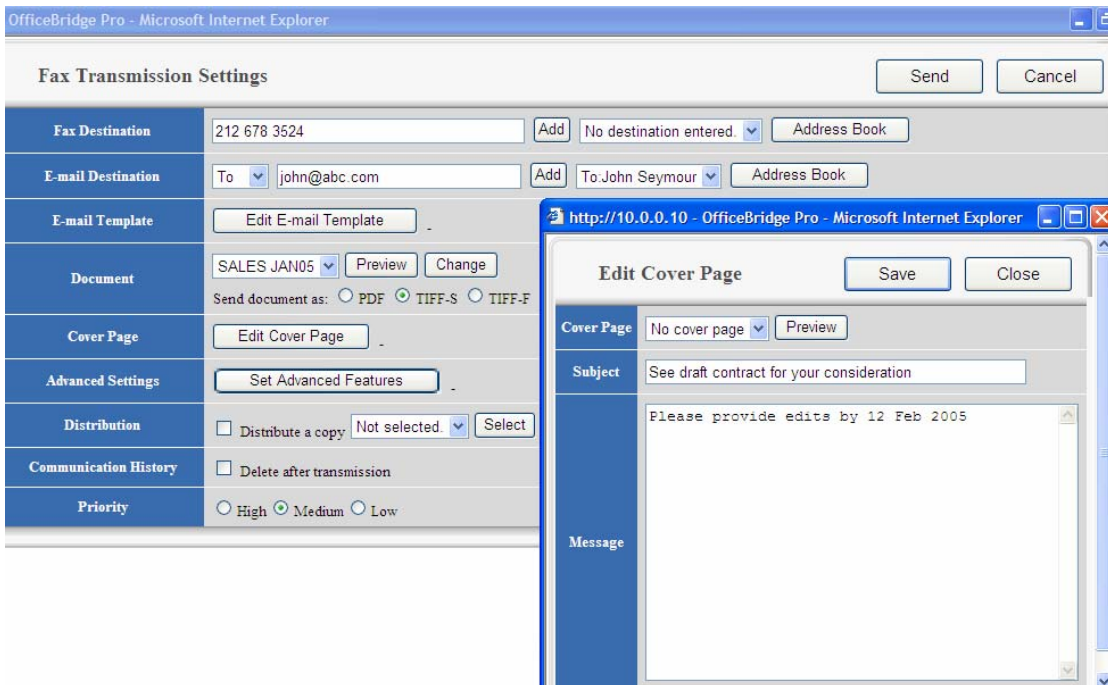
Within each of the tabs is a function that allows users to forward a selected document to another destination using the device's fax and I-fax/scan to email function.

We liked the level of functionality built into this feature, which included the ability to send a document to a fax and email address in a single process, with different cover pages, cc, bcc address, and a message to further personalize the document and inform the user as to the content of the attachment.

This is an important factor in a world where people are becoming increasingly cautious about opening emails from unknown parties.

Users are able to send emails as either TIFF or PDF attachments, attach F-code passwords for secure fax transmission, and even preview the document prior to sending.

We would have liked to have seen the capability to OCR scan to a PDF document. Rival manufacturers typically offer this as an option. Once in a searchable PDF format, the document can be added to the corporate knowledge base or document library.



Document being set up with fax and email destinations and an email message and subject line

OfficeBridge Pro

Inbox and Outboxes:

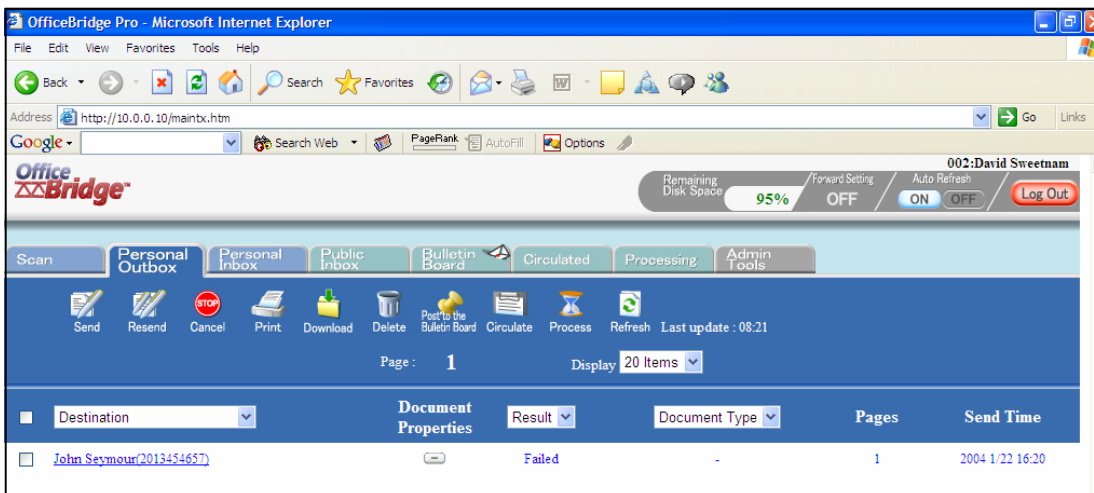
These allow users to manage and monitor documents that they are sending or receiving.

The public inbox allows users to view documents arriving for general viewing, such as faxes.

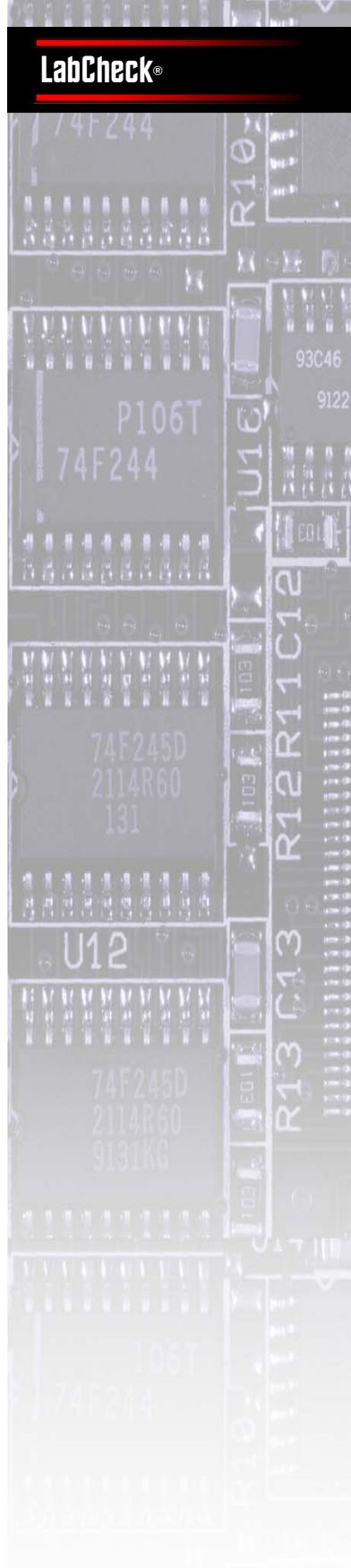
The personal inbox can be set up to pull in personal emails and faxes (with TTI identifiers) allowing users to view documents and carry out additional functions and workflow tasks on the documents from a central point in privacy. The personal inbox and outbox can only be viewed by the user who has logged in to the system with a password.

The same list of document processing options are available as found on the previous scan screen plus some additional icons relating to send features.

OfficeBridge Pro also includes an InfoMonitor utility which notifies users when new documents enter their inbox. A pop-up appears on their desktop alerting them that new documents have been sent to them for viewing.



Outbox indicating that a job had failed to transmit

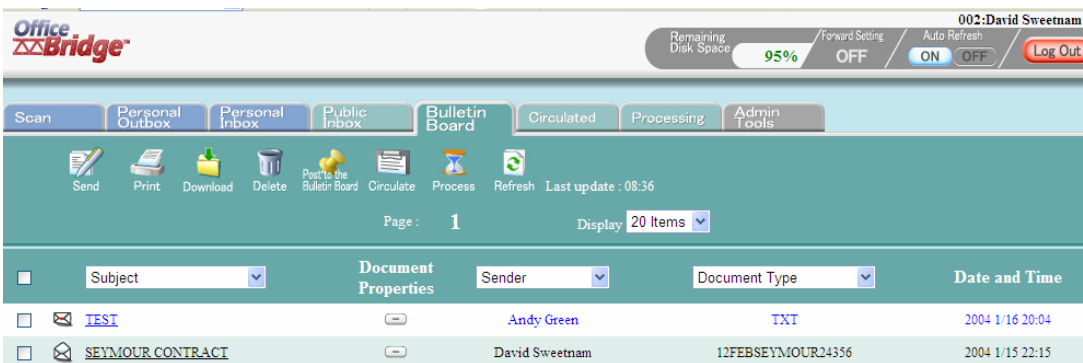


OfficeBridge Pro

Bulletin Board:

This is a general document access point where users can post a document without having to go through the process of selecting each user with viewing rights. Instead, any document stored on the bulletin board can be viewed by any user with bulletin board access rights.

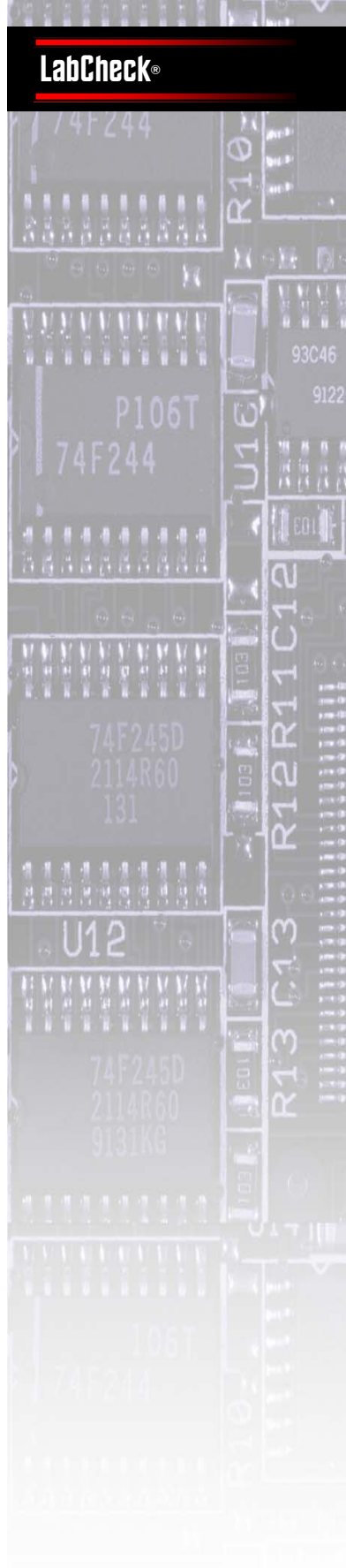
The same list of document processing options are available as found on the previous scan screen.



The screenshot shows the OfficeBridge Pro Bulletin Board interface. At the top, there is a user profile for '002:David Sweetnam' with a 'Log Out' button. Below this, a progress bar indicates 'Remaining Disk Space' at 95%. The interface includes a navigation menu with 'Scan', 'Personal Outbox', 'Personal Inbox', 'Public Inbox', 'Bulletin Board', 'Circulated', 'Processing', and 'Admin Tools'. The 'Bulletin Board' section is active, showing a toolbar with icons for Send, Print, Download, Delete, Post to the Bulletin Board, Circulate, Process, and Refresh. The last update is 08:36. Below the toolbar, there is a table of documents with columns for Subject, Document Properties, Sender, Document Type, and Date and Time.

	Subject	Document Properties	Sender	Document Type	Date and Time
<input type="checkbox"/>	TEST		Andy Green	TXT	2004 1/16 20:04
<input type="checkbox"/>	SEYMOUR CONTRACT		David Sweetnam	12FEBSEYMOUR24356	2004 1/15 22:15

Outbox indicating that a job had failed to transmit



OfficeBridge Pro

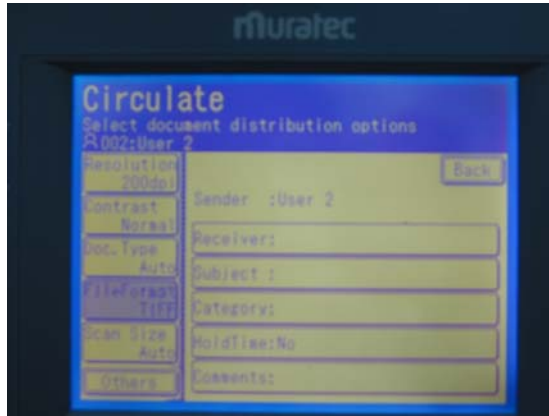
Circulated:

This valuable feature can be initiated directly from the MFP control panel or from the desktop. Users simply select the document to be circulated (be it a hard copy document scanned from the document feeder or a document already stored on the device hard drive), choose the recipients, add a subject line and comment, and send the job.

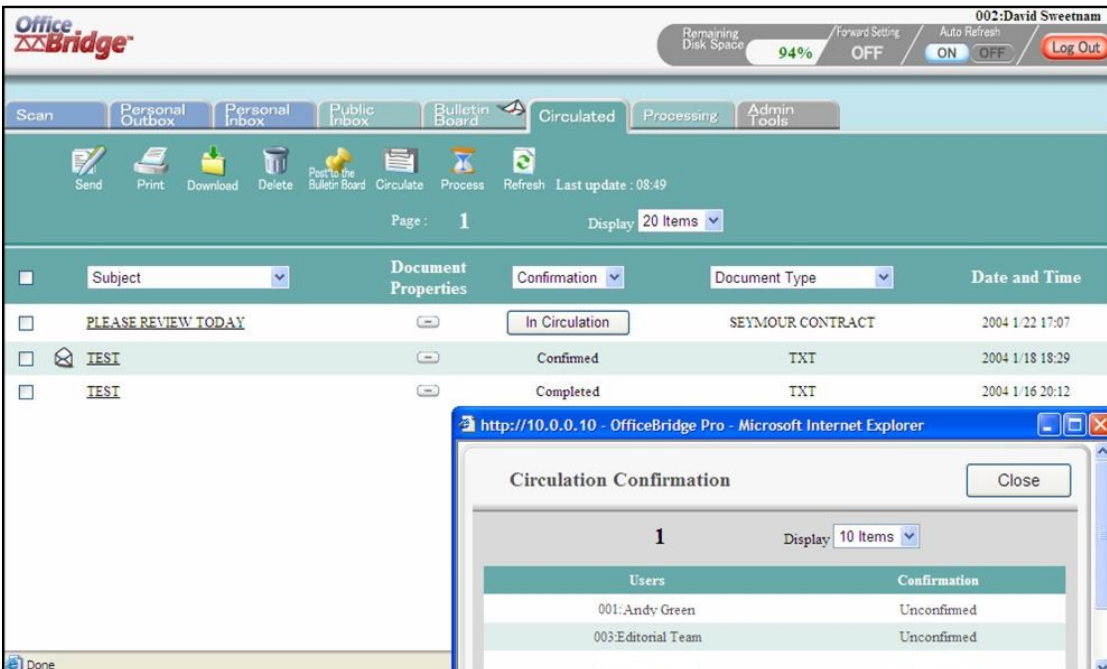
From the OfficeBridge Pro utility, the sender can see the list of recipients and those who have viewed the document.

The same list of document processing options are available as found on the previous screens.

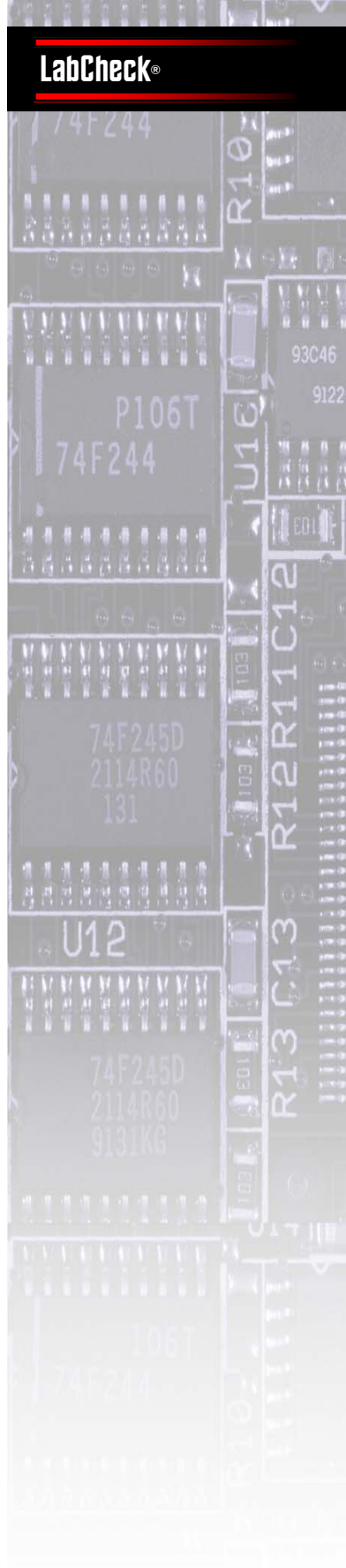
The InfoMonitor utility notifies users when new documents enter their circulation folder.



Document being set up for circulation from the touchscreen control panel



Document in circulation, showing list of confirmed and unconfirmed recipients



OfficeBridge Pro

Processing:

Users are able to send jobs to other users with tasks associated with the document. For example, a lawyer can send a contract draft to a paralegal with the task of submitting changes/amends and a set completion date.

The paralegal will see the document in their processing folder. They can then read the notes from the lawyer and schedule the task based upon the completion date requested.

When they have completed their task they can simply indicate that the task has been completed and forward the document back to the lawyer or resubmit a process request to another member of the firm for additional document corrections. The lawyer can see the progress of each task he or she has assigned from the OfficeBridge Processing tab.

Request Processing Request

Destination	001:Tracie Hines
Request Processing	PLEASE REVIEW TODAY Preview
File Name	20040122172410
Document Type	SEYMOUR CONTRACT 12FEBSEYMOUR13254
Subject	PLEASE REVIEW TODAY
Comment	REPLY BY FRIDAY
Priority	2004 1 / 23 17:30 Set period
Storage Period	<input checked="" type="radio"/> Do not automatically delete the document after processing. <input type="radio"/> Automatically delete the document after processing. (Preserve : 30 day(s))

Setting up a process request

In the Processing tab, users can view the current workload assigned by and to them for actioning

Summing Up

The Muratec F-560 has a number of things —great things — going for it. It boasts a groundbreaking — for this class of device — touch-screen interface. The device supports a rich set of scan-to features, easily earning its “on-ramp” credentials. Notable features here are the ability of a console user to browse network folder systems, LDAP address searches, and I-Fax capability.

Navigating this low-complexity interface is made easier by the fact that fax, copy and scan screens share a common interface, with the bulk of the function specific features relegated to the “Others” screen.

The Web interface provides a convenient way to set up network scanning features like shortcuts and populating the device 300-entry address book.

The optional OfficeBridge Expansion Kit upgrade provides users with a valuable document sharing workflow suite that, while not offering all the bells and whistles of a higher-end document management utility, does offer a simple to use entry level utility that provides a valuable interface between

hard copy and soft copy worlds. Add on Muratec’s traditional strengths in faxing and multi-tasking technology and you have a device that truly differentiates itself from the competition.

What We Would Like to See:

As an all-rounder capable of satisfying the needs across the board, the most obvious area we would like to see addressed is the lack of a platen scanner. This issue is addressed on the MFX-1430 which is positioned as a true segment 1 copier.

We would also like to see FTP and folder addresses maintained within the same address book as email and fax. This may make life easier to administrators and those looking to get every last ounce of functionality out of the device.

